

انتیجراڤ فوڊ سیرفیسس ڈ.م.م  
**INTEGRAL FOOD SERVICES** W. L. L

# FOOD SERVICE SOLUTIONS

- INDUSTRIAL CATERING ● CORPORATE DINING ● EDUCATION CATERING
- HOSPITAL & HEALTHCARE CATERING ● OIL & GAS CATERING

A Proud Qatari Company

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# INTRODUCTION



Integral Food Services (IFS Qatar) is one of the leading Hospitality and Food Services Organizations in Qatar, specializing in Retail and Contract Food Service, Hospitality Solutions, and Allied Industrial Support Services with a commitment to Quality, Service, and Value.

We believe in what we do and are committed to what we do.

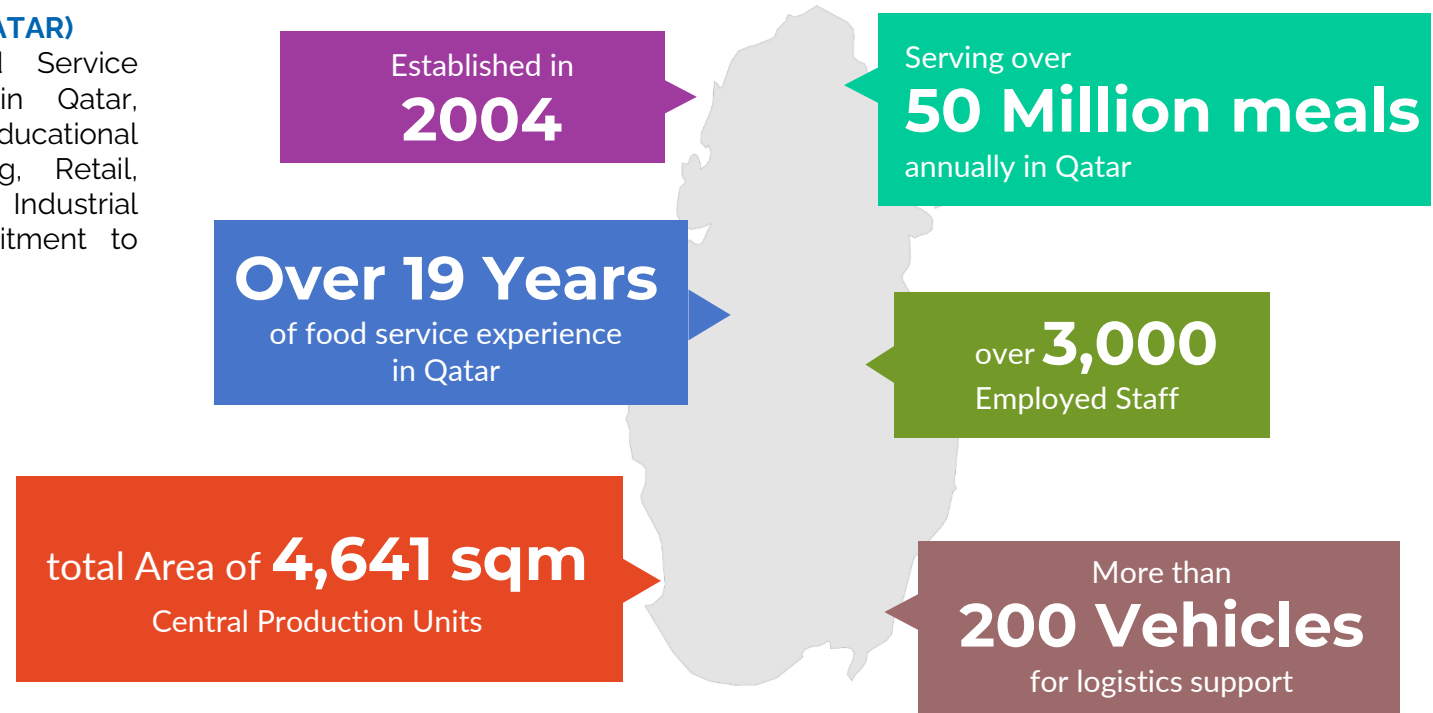
We do it with respect and pride!

“CUSTOMER IS OUR PURPOSE  
FOOD IS OUR PASSION  
SERVICE IS OUR CULTURE”

# ABOUT US

## INTEGRAL FOOD SERVICES (IFS QATAR)

is one of the leading Food Service and Hospitality Organizations in Qatar, specializing in Contract Catering, Educational Food Service, Corporate Dining, Retail, Hospitality Solutions, and Allied Industrial Support Services with a commitment to Quality, Service, and Value.



# IFS FOOD SERVICE SOLUTIONS

Industrial Catering  
Services  
(IFS Catering Services)

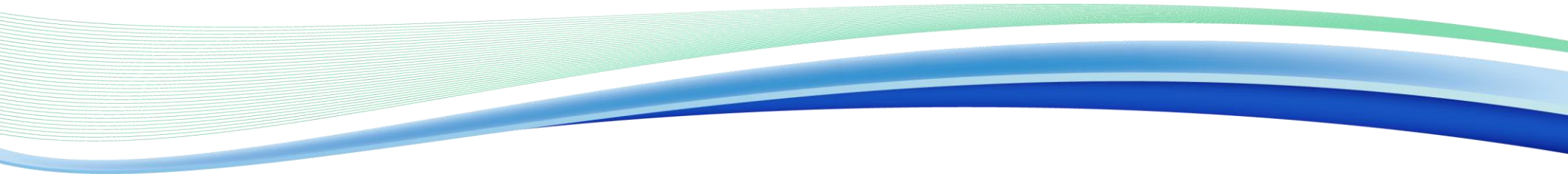
Corporate Dining  
Solutions

Education  
Catering

Hospital & Healthcare  
Catering

Retail Food Servicing  
Food Court Operations

Oil & Gas  
Catering





## IFS FOOD SERVICE SOLUTIONS

- ✓ Off-Site and Onsite Meal Solutions in Remote Sites and Industrial Canteen (Providing meals a day to the workforce)
- ✓ Corporate Dining (Café Anaaz & Food Smart) – We bring food to your workplace
- ✓ Education Catering and Student Meal Programs Service for students in Schools and Universities all over Qatar
- ✓ Hospital & Healthcare catering for in-patient and staff meals
- ✓ Fine / Casual Dining Restaurants and Food Court Operations
- ✓ Retail Food Services, Food Concepts and Brands





“QUALITY  
IS AT THE HEART  
OF OUR  
FOOD SERVICE”

✓ Reliable Food Service Partner

✓ Committed

We take complete responsibility on our services, which allows our clients to focus on their core activities

✓ Improved Employee Efficiency

A friendly and welcoming environment to ensure happier employees and therefore improved work efficiencies

## OUR STRENGTHS – SERVICE CAPABILITIES

ISO & HACCP CERTIFIED  
COMPANY



ISO 9001 : 2015 - Quality Management System  
ISO 14001 : 2015 - Environmental Management System  
ISO 22000 : 2005 - Food Safety Management System  
ISO 45001 : 2018 - Occupational Health & Safety  
HACCP Hygiene Management System

EXTENSIVE & PROFESSIONAL  
EXPERIENCE IN OPERATING  
ON-SITE AND OFF-SITE  
FOOD SERVICES

Management Team are highly qualified, experienced, and committed with a good understanding of the local market and operational challenges while understanding clients' specific project/site requirements

IFS Qatar has the expertise to execute any food service project with a professional approach.

# OUR STRENGTHS – SERVICE CAPABILITIES

## CUSTOMIZED MENU PLANNING



- IFS Food Services provides clients with a variety of meal choices during both breakfast and lunch. We offer the best tailor-made solutions to suit all requirements, covering a wide range of food services throughout the day whether on-site or off-site.
- Deep understanding of various cuisines & ethnic tastes allows us to take care of the multi-culinary needs of our clients and their multi-ethnic workforce.
- Customize services after understanding the client's budget, operational requirements, and food preferences.

## OTHER SUPPORT SERVICES

IFS Qatar offer Allied Support Services (Camp & Facility Management, Housekeeping, Laundry, Maintenance, Cleaning and Janitorial Services, Pest Control, Transportation, Sewage/Garbage Removal) required at your project sites/camps and improving quality of life of your people and potentially reducing costs, thus IFS Qatar becomes One-Service Organization.



A large group of people, mostly men, are seated at long tables in a large, open industrial space, likely a factory or warehouse. They are wearing various types of work clothes, including high-visibility vests and collared shirts. Some are looking towards the camera, while others are looking down or talking to each other. The background shows the structural elements of the building, including pillars and overhead lighting. The overall atmosphere is busy and industrial.

# INDUSTRIAL CATERING



## CONTRACT CATERING

- ✓ Over 19 years of food service experience in Qatar and over 60 years of combined Management experience in the Middle East
- ✓ Serving 150,000 multi-culinary meals a day in Qatar
- ✓ Over 20 Multinational clients in Qatar
- ✓ Implementing ISO & HACCP Standards:
  - Food Safety Management (ISO 22000:2018)
  - Hygiene Management System including HACCP – Hazard Analysis and Critical Control Points
  - Quality Management Systems (ISO 9001: 2015)
  - Occupational Health and Safety Management System (ISO 45001:2018)
  - Environmental Management (ISO14001:2015)

## CURRENT MAJOR CLIENTS



اللجنة العليا  
للمشاريع واليرث  
Supreme Committee  
for Delivery & Legacy



**QTERMINALS**

***Serving also several International & Local 'Grade A' Contractors***

# MAJOR CLIENTS

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**INTEGRAL FOOD SERVICES W.L.L**  
Commitment for Quality, Service & Value







“SERVING THE BEST  
QUALITY OF FOOD  
FOR BETTER  
PRODUCTIVITY  
AT WORK”

IFS Qatar has more than 19 years of experience providing professionally managed food services in different business sectors such as Government Offices, Healthcare, Industrial Catering, and Educational Institutions.

By selecting IFS as your service partner, you are dealing with a reliable partner in the business which allows you to focus on your core activities.





# CORPORATE DINING



## CORPORATE DINING

IGH operates its corporate dining services with 2 Brands:



**Café Anaaz** is a premium dining / Service solutions to corporate, Education / institutions and Health Care segments.



**FoodSmart** concept is designed to offer convenient choice of Food Service Solutions for the Workplace, Office Towers, Public places, Community Centers, Institutions where kitchen or cooking facilities are not readily available.





## CURRENT MAJOR CLIENTS



مطار حمد الدولي  
Hamad International Airport  
قطر QATAR





*Catering to the Professionals*

## MAJOR CLIENTS SERVED



اللجنة الأولمبية القطرية  
Qatar Olympic Committee



We'll Treat You Well



Café Anaaz is a professional food service solutions for corporates.

It offers professional full-service management of Staff Catering Services, Corporate Cafeterias, Corporate Dining Services, and Business/Executive Dining Facilities with menus to suit the food preferences and ethnic tastes of corporate employees.



*Catering to the Professionals*





Café Anaaz offers excellent value with an extensive variety of food and a high-quality service beyond what one usually expects in a corporate cafeteria where kitchen facilities are not available or restricted



*Catering to the Professionals*







*Catering to the Professionals*

Café Anaaz brings more to the table  
than the ordinary cafeteria.

This includes creative, mouth-watering  
menu choices developed and tested  
by trained professional chefs.





LIVE SANDWICH  
ركن الساندويتشات



LIVE PASTA  
ركن الباستا

# EDUCATIONAL CATERING





### **CREATED WITH UTMOST CARE & PASSION**

A healthy food service solution by IFS Qatar. It offers professional food service management of school cafeterias/university food courts.

### **FOOD IS OUR PASSION**

IFS Education Catering Solution provides complete dining services for students and school employees.

Service offers excellent value with an extensive variety of food choices and a high quality of service beyond what one usually expects in an institution where kitchen facilities are restricted.

### **BE SMART, EAT HEALTHY**



IFS Education Catering Solution understands that what students eat affects their health and their ability to learn and perform in the classroom.

Our catering team provides balanced meals which meet nutritional standards, and we work to educate students on how to make healthier food choices.

Our goal is to instill a love and understanding of fresh, healthy food that will positively influence them throughout life.



## EDUCATIONAL CATERING

- ✓ Leading food catering service provider for Schools & Universities in Qatar.
- ✓ 20 International Private Schools & Universities & 9 QF Schools.
- ✓ More than 24,000 student meals.
- ✓ Menu and recipes meet the diverse needs of the international student population





# UNIVERSITY FOOD COURTS

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**INTEGRAL FOOD SERVICES W.L.L**  
Commitment for Quality, Service & Value

Through the range of our offers combined with a friendly, cheerful, and respectful environment, we ensure a complete experience that keeps individuals coming back for more.



# EDUCATIONAL SECTOR - CLIENTS

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مؤسسة قطر  
Qatar Foundation

Carnegie  
Mellon  
University  
Qatar



GEORGETOWN UNIVERSITY  
School of Foreign Service in Qatar

جامعة  
حمد بن خليفة  
HAMAD BIN KHALIFA  
UNIVERSITY  
عضو في مؤسسة قطر  
Member of Qatar Foundation

UCL  
UCL QATAR  
كلية لندن الجامعية قطر



TEXAS A&M  
UNIVERSITY at QATAR

HEC  
PARIS  
في قطر | IN QATAR

vcuqatar

أكاديمية قطر للقيادة  
Qatar Leadership Academy  
عضو في مؤسسة قطر  
Member of Qatar Foundation

العوسج  
awsaj  
أكاديمية العوسج  
AWSAJ ACADEMY  
عضو في مؤسسة قطر  
Member of Qatar Foundation

أكاديمية قطر للموسيقى  
Qatar Music Academy

ABP  
برنامج جسر الأكاديمي  
Academic Bridge Program  
عضو في مؤسسة قطر  
Member of Qatar Foundation

Al Wakra  
Qatar Academy

Sidra  
Qatar Academy

أكاديمية قطر  
Qatar Academy

Al Khor  
Qatar Academy

Sidra  
Qatar Academy





# SCHOOL CAFETERIAS

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# HOSPITAL & HEALTHCARE CATERING



# HOSPITAL & HEALTHCARE

IFS Hospital and Healthcare Food Service focuses on patient-centered care and value-based healthcare.

We believe that nutritious food that tastes good can also impact patient experience and patient satisfaction and may contribute to the overall sense of patients' well-being and hopefulness on the road to recovery.

## **Key values of IFS Healthcare Food Service Solutions:**

IFS Healthcare Food Service goes beyond the mere management of the kitchen or cafeteria, we emphasize the following key values to help those whom we serve to strengthen and recover:

- Focus on individual-specific nutritional needs.
- Nurture the conditions for well-being, becoming a part of their treatment and nourishment regimens.
- Provide appropriate nutrition, culturally appropriate, and sensory qualities of the food prepared.
- Promote information and awareness campaigns to encourage a correct approach to dietary habits.



# IN-PATIENT CATERING SOLUTIONS

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MENU  
DESIGN



SAFETY  
& HYGIENE



NUTRITION  
/ ALLERGEN



HOSPITALITY –  
PATIENT FEED





# ONLINE MEAL ORDERING SOLUTION



We enhance the patient's experience by creating a modern and wide-ranging a la carte menu available to patients from the comfort of their own room.



A large offshore oil and gas platform is situated in the middle of a blue ocean under a clear blue sky. The platform is a complex of yellow and white metal structures, including a tall flare stack on the left that is emitting a plume of orange flame. The text "OIL & GAS CATERING" is overlaid in the center in a large, white, sans-serif font.

# OIL & GAS CATERING



## OIL & GAS

We also deliver global catering solutions to the offshore and maritime sectors. We cater to remote locations such as oil & gas production platforms, drilling rigs, offshore services vessels, and barges.

Our primary goal is to provide a superior and cost-effective catering experience for the crew working offshore.

Our comprehensive services include all the essential elements that ensure comfort for the crew:

- ✓ Skilled and experienced domestic & international catering crew.
- ✓ Supply of delectable food and beverages.
- ✓ Housekeeping and laundry services.
- ✓ Catering and safety training
- ✓ Health awareness programs

Our proficient and dedicated catering teams excel in preparing meals that cater to various regions, nationalities, diets, and allergens. They are extensively trained with a strong focus on safety and strictly adhere to ISO and HACCP regulations.



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